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30 YEAR LIMITED MANUFACTURER'S WARRANTY

COUNTRY STONE stone veneers and brick slips have a 30-year warranty starting from the date of invoice. This warranty covers the manufacturing defects caused and induced by the manufacturer. It does not cover the following:

- Improperly installed materials and damages induced due to improper installation
- Materials on the buildings or application areas where any type of movements, settlements, vibrations, flexible behaviors or instabilities has occurred during the lifecycle of stone veneers
- Any damage or staining caused by contact with chemicals or paints
- Any stain, dirt, mud, mold, oxidation or discoloration on the stone veneers
- Damage resulting from intentional or negligent acts, lightning, , windstorm, earthquake, or any other acts of God, animals/birds of any kind, fumes or vapours, damage due to air pollution, harmful chemicals (including but not limited to harmful cleaning compounds and pesticides), failure to provide reasonable and necessary maintenance of the products, falling objects or impact of foreign objects, fire, colour changes due to normal weathering (normal weathering is the damaging effects of sunlight and extremes of weather and atmosphere that may cause any coloured surface to fade, chalk, or become soiled or stained; exposure to the elements will cause gradual, uniform change over time; the degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which Country Stone has no control)
- The so-called "efflorescence" phenomenon (which is a white crystalline or powdery deposit of salts often visible on the surface of concrete, brick, stucco, or natural stone surfaces that occurs when water leaves behind salt deposits on the masonry surface) can be rarely seen on our products which are in contact with water or other environmental factors continuously over long periods of time. This chemical reaction can occur in high-quality porous products with high cement content. However, this effect disappears over time and does not create any harm to the performance of the product. For this reason, our company does not take any responsibility for efflorescence.
- In outdoor applications, not using a proper and colourless water sealer (water repellent) on our products after the installation is finished voids the warranty (please refer to Country Stone Assembly and Application Guideline for the details).

ARTEKNİK DECORATIVE STONE CONSTRUCTION CO. LTD.
ORHANIYE MAHALLESİ SERPMELERİ NO:234
KAZAN/ANKARA/TURKEY
info@country-stone.co.uk



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This warranty will be valid as long as the product is installed and used in accordance with the manufacturer's instructions.

The building or application area that our stone veneers are installed, has to comply with all of the local building standards and codes.

In all claims, if any replacement is awarded by the manufacturer, this replacement will only include the stone veneer or brick slip material, and will exclude any removal expenses, installation expenses, workmanship expenses, transportation expenses, and all other expenses of any sort.

Our stone veneer and brick slip products are not suitable for the purpose of using on the ground or floors or any kind of area where walking, driving on or load bearing is possible.

The manufacturer will supply the defective stone veneer and brick slip pieces at no charge to the buyer. The warranty is valid for the original purchaser only and is not transferable to another party regardless of it's a subsequent owner or not.

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