



APPLICATION	WARRANTY SYSTEM PRODUCTS
Surface preparation	Laticrete NXT Primer Laticrete 3701 Fortified Mortar Laticrete 211 Mortar Laticrete 3701 admixture
Waterproofing	Laticrete Hydroban
Thin bed adhesive	Laticrete Super-Flex 335 Laticrete Super-Flex 335R Laticrete Platinum 254 Laticrete Patinum 254 Rapid Laticrete Multimax 255 Laticrete MVIS Masonry Veneer adhesive Laticrete MVIS Premium veneer adhesive
Specialist adhesive	Latapoxy 300 Latapoxy 310
Grouting	Laticrete Spectra-Lock PRO Premium Laticrete Permacolour
Movement joints	Latasil silicone sealant †

† Use of suitable flexible sealant is required per BS 5385 Part 2:2015 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of fifteen (15) years from the date of purchase when installed in full accordance with the written and agreed specifications of LATICRETE data sheet for the products used, along with industry standard guidelines and all applicable local & national building regulations.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY. IT DOES NOT INCLUDE ANY ADDITIONAL COSTS FOR LABOUR, TRAVELLING, INCONVENIENCE, LOST TIME, ASSOCIATED RE-DECORATION AND EXCLUDES ALL OTHER INDIRECT OR CONSEQUENTIAL LOSSES WHICH MAY BE CLAIMED BY ANY OTHER PARTY WITH REGARD TO THE AFFECTED AREA AND ITS' ASSOCIATED REPAIR. THIS GUARANTEE DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS

For this limited "system" warranty to apply, the applications that comprise the installation must be performed with the products listed in this document of relevance for each application (refer to chart). Substrate deflection under all live, dead and impact loads, including concentrated loads, must not exceed L/600 where L=span length. Applications must not exceed 30 ft (9.1 m) in height or 25,000 ft2 (2,250 m2) in area.

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*\*. LATICRETE will pay for replacement of its own products and any finishing products directly damaged from being in contact with them but LATICRETE will not pay more, calculated on a square metre basis, for the replacement than the original purchase price of the portion being replaced

LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective. In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-meter basis, of the original purchase price of only the portion of materials being agreed as in need of replacement.

\*\*NOTE: Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

EXCLUSIONS

LATICRETE is not responsible for workmanship not in accordance with the instructions of LATICRETE and industry standard guidelines. Any damages or cracking due to structural movement, excessive deflection, subsidence or the actions of ancillary works resulting in a failure in the substrate is also not covered.