



Globally Proven  
Construction Solutions

# Laticrete International 25 YEAR SYSTEM WARRANTY (Europe) – DS 254 - 0913

APPLICATION	WARRANTY SYSTEM PRODUCTS
Surface preparation	Laticrete NXT Primer Laticrete 3701 Fortified Mortar Laticrete 211 Mortar Laticrete 3701 admixture
Waterproofing	Laticrete Hydroban
Thin bed adhesive	Laticrete Super-Flex 335 Laticrete Super-Flex 335R Laticrete Platinum 254 Laticrete Patinum 254 Rapid Laticrete Multimax 255 Laticrete MVIS Masonry Veneer adhesive Laticrete MVIS Premium veneer adhesive
Specialist adhesive	Latapoxy 300 Latapoxy 310
Grouting	Laticrete Spectra-Lock PRO Premium Laticrete Permacolour
Movement joints	Latasil silicone sealant †

† Use of suitable flexible sealant is required per BS 5385 Part 2:2015 for use in expansion joints, coves, corners, changes in plane and other joints or wherever tile or stone abuts dissimilar materials or restraining surfaces.

## LIMITED WARRANTY

Subject to the conditions and limitations stated below, LATICRETE INTERNATIONAL, INC. ("LATICRETE") warrants that the products listed on this document will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of twenty-five (25) years from the date of purchase when installed in accordance with the written specifications of LATICRETE and industry standard guidelines & codes of practice.

For this limited "system" warranty to apply, the applications that comprise the installation must be performed with the products listed in this document of relevance for each application (refer to chart).

**Note:** This 25 Year warranty will only apply to external Masonry veneers applied using the MVIS system onto building structures of solid brick, stone & concrete construction. With regards to exterior facades of ceramic tile, stone, adhered masonry veneer, or thin brick installed over external or internal substrates within buildings of any function incorporating wood framed structural features will only qualify for the Laticrete 15 year warranty (Ref: 230. 15APD). No warranty is given for steel framed structures.

LATICRETE IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY. IT DOES NOT INCLUDE ANY ADDITIONAL COSTS FOR LABOUR, TRAVELLING, INCONVENIENCE, LOST TIME, ASSOCIATED RE-DECORATION AND EXCLUDES ALL OTHER INDIRECT OR CONSEQUENTIAL LOSSES WHICH MAY BE CLAIMED BY ANY OTHER PARTY WITH REGARD TO THE AFFECTED AREA AND ITS' ASSOCIATED REPAIR. THIS GUARANTEE DOES NOT AFFECT CONSUMERS' STATUTORY RIGHTS

## DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

## EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of only the specific portion of the installation that is proven to be defective\*\*. LATICRETE will pay only for the replacement of its own products and any finishing products directly damaged from being in contact with them, but LATICRETE will not pay more, calculated on a square metre basis, for the replacement than the original purchase price of the portion being replaced.

LATICRETE will not pay for replacement of any portion of the installation that is not proven to be defective. In the event that the sole and exclusive remedy described above fails of its essential purpose, the liability of LATICRETE is limited to the monetary value, on a square-meter basis, of the original purchase price of only the portion of materials being agreed as in need of replacement.

## EXCLUSIONS

LATICRETE is not responsible for workmanship not carried out in accordance with the specific instructions of LATICRETE product data sheets; statutory industry standard guidelines; local authority building regulations and agreed codes of practice (BS 5385 Part 2:2015 "Design & Installation of external ceramic tile, stone & mosaic in normal conditions"). Any damages or cracking due to inherent faults identified within the finishing products, structural movement, excessive deflection, subsidence or the actions of ancillary works resulting in a failure in the substrate is also not covered. Laticrete is not liable for any incidental damages or consequential damages or losses which may be attributable to delays incurred by the purchaser or any other party.

\*\*NOTE: Efflorescence is a normal condition of Portland cement mortars and is not a defective condition.

## NO ASSIGNMENT

This limited warranty is not transferrable or assignable.

## HOW TO MAKE A CLAIM

Laticrete must be notified in writing within thirty (30) days of the discovery of any alleged defect directly related to the Laticrete products used. At this point Laticrete UK will require full proof of purchase and that all products used were supplied as part of the Laticrete system. Address your claim to:

Laticrete UK  
Speke Hall Industrial Estate  
Speke; Liverpool; L24 1YA  
sales@Laticreteuk.com